

Allstates WorldCargo, Inc. PRIVACY POLICY

Allstates WorldCargo, Inc. (“AWC”, “us”, “we”, or “our”) respects your privacy. This Privacy Policy describes the types of information we may collect from users, including you, and our practices for collecting, using, maintaining, protecting and disclosing that information. This Privacy Policy applies to information we collect via AWC’s website at www.allstates-worldcargo.com (the “Site”) (the Site and all services are herein referred to collectively as the “Service”). This Privacy Policy does not apply to information that we collect offline or that you provide to or is collected by any third party.

Please read this Privacy Policy carefully to understand our policies and practices regarding your information and how we will treat it. By accessing or using the Service, you represent and warrant that you have read and understand this Privacy Policy and that you accept and consent to the privacy practices (including any uses and disclosures of information about you) described in this Privacy Policy. **If you do not agree with all of the provisions of this Privacy Policy, do not access or use the Service.**

The Service is not intended for use by individuals under eighteen years of age. If you are under the age of eighteen, you may not access or use the Service. If you are aware of any use of the Service by an individual under the age of eighteen, please inform us immediately so that we can terminate such usage.

A. What Information We Collect

1. Personal Information.

You may browse the Site without disclosing any personal information. If, however, you access or use the Service, whether as a shipper, carrier, or otherwise, you may be required to provide information that will allow us to facilitate such access or use, which information may include, without limitation: any information that may be used to identify an individual, including, but not limited to, a business or company name and related information, postal address, a telephone number, an email address, and credit card information (collectively “Personal Information”). With respect to carriers, such information may also include but is not limited to motor carrier authority information (e.g., federal or state motor carrier numbers) and documentation (e.g., certificates of insurance, motor carrier authority permits or certificates, and safety-related documents). You acknowledge that your access and use of certain portions of the Service is conditioned on your provision of such Personal Information. You may decline or revoke your prior authorization to share certain Personal Information with us, in which case we may not be able to provide to you some of the features and functionality of the Service.

2. Device Information.

When you access and use the Service, including merely browsing the Site without actively and voluntarily providing us information in response to direct and explicit prompts for the same, we may use technology to collect information that is sent to us automatically regarding your computer or mobile device and internet connection, including but not limited to the device’s unique device identifier, IP address, operating system, browser type, network information and the device’s telephone number, and other information regarding your visit, including but not limited to the date and time you accessed the Service, the Site pages you visit, and, if you linked to the Site from a third-party website, the internet address of such third-party website.

3. Usage Information.

We may use technologies that collect and store certain data about the use of the Service by you and other users on an aggregate or anonymous basis, including but not limited to selections you make on the Site, features you use, preferences you set, general physical location, and other information collected as further described in this Privacy Policy. This information may be non-identifying. If information collected regarding your usage of the Service is associated or linked with your personal information, we will treat such usage information as personal information.

B. How We Use Your Information

We use the information that we collect about you or that you provide to us, including any Personal Information, to:

- Operate, maintain, and provide the Service;
- Process registration with the Service and open, maintain, and close accounts;
- Fulfill your order or request for services;
- Engage third-party service providers to perform transportation services;
- Provide you with information and otherwise communicate with you regarding your use of the Service;
- Conduct billing and collection;
- Respond to your electronic inquiries;
- Enforce the Terms and Conditions;
- Improve, expand, and troubleshoot the Service;
- Notify you when Service updates are available, and of changes to any products or services we offer or provide through the Service;
- Provide customized content and information;
- Make the Site more useful to visitors and learn about the number of visitors to the different sections of the Site, what information is of most and least interest, and technical information that will enhance ease of use, such as the types of technology our visitors use and system performance or problem areas;
- Analyze user behavior in order to measure customer interest in the various areas of the Site, and for statistical purposes;
- Use for internal business purposes; and
- Fulfill any other use disclosed at the time you provide your information or as described in this Privacy Policy.

C. Circumstances Under Which We May Disclose Your Information

We may disclose aggregated information about our users, and information that does not identify any individual or device, for business purposes without restriction.

In addition, we may disclose Personal Information that we collect or you provide:

- To other users of the Service as necessary to facilitate the services. For example, certain information regarding a carrier may be disclosed to a shipper whose load the carrier has agreed to transport (and vice versa) as necessary to facilitate the provision and completion of that transportation;
- To enforce our rights arising from any contracts entered into between you and us, including the Terms and Conditions, and for billing and collection;
- To contractors, service providers and other third parties we use to support our business and who are bound by contractual obligations to keep personal information confidential and use it only for the purposes for which we disclose it to them;
- To our subsidiaries and affiliates, for the purpose of providing the Service, any purpose described in this Privacy Policy or the Terms and Conditions, or for any other lawful purpose;
- If required to do so to comply with any court order, law or legal process (including to respond to any government or regulatory request), or in the good-faith belief that such disclosure is so required;
- To a buyer or other successor in the event of a merger, divestiture, restructuring, reorganization, dissolution or other sale or transfer of some or all of AWC's assets, whether as a going concern or as part of bankruptcy, liquidation or similar proceeding, in which personal information held by AWC about our Service users is among the assets transferred;
- To fulfill the purpose for which you provide it;
- For any other purpose disclosed by us when you provide the information;
- With your consent; and
- If we believe disclosure is necessary or appropriate to protect the rights, property, or safety of AWC, our customers or others. This includes exchanging information with other companies and organizations for the purposes of fraud protection and credit risk reduction.

D. How We Collect Your Information

We collect information from and about you directly from you when you provide it to us and automatically when you use the Service. The technologies we use for automatic information collection may include:

1. Cookies.

A cookie is a small file placed on your computer, smartphone, or other device used to access or use the Service. If you do not want information to be collected through the use of cookies, you may be able to refuse to accept cookies by activating the appropriate setting on your computer, smartphone, or other applicable device. However, if you select this setting you may be unable to access certain features of the Service.

2. Web Beacons. Pages of the Site and our email communications may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags and single-pixel gifs) that permit us to, for example, count users who have visited those pages or opened an email and for other related Service statistics (for example, recording the popularity of certain content and verifying system and server integrity).

3. Analytics Services. [If a third-party analytics service (e.g. Google Analytics) is used to collect and analyze how users use the Site, such use should be disclosed (note that a third-party analytics service may require specific information be included in this Privacy Policy). If not, this section should be removed.]

E. Security of Your Information

We have implemented measures designed to secure your Personal Information from accidental loss and from unauthorized access, use, alteration and disclosure.

The safety and security of your personal information also depends on you. You are responsible for maintaining the confidentiality of the login credentials (including your account login username and password) that we have given to you or which you have chosen to access to certain parts of the Service. Do not to share your password with anyone, and users should exercise caution in providing information in any public areas of the Service. Any information you include in a publicly accessible area of the Service will be available to anyone who has access to that content, including other users of the Service. If you delete your content from the Service, copies of such content may remain viewable in cached and archived pages or might have been copied or stored by other users of the Service.

You also agree and are obligated to maintain the confidentiality of any Personal Information of any other user of the Service that you receive from us (or otherwise obtain) for purposes of facilitating the services you provide or receive using the Service.

Unfortunately, complete security of the transmission of information via the internet and mobile platforms cannot be guaranteed. Although we have implemented measures designed to secure your Personal Information, we cannot guarantee the security of your Personal Information transmitted through our Service. Any transmission of Personal Information is at your own risk. If your communication is very sensitive, or includes information such as your bank account, charge card, or social security number, you should send it by mail unless our Service indicates the particular transmission is secured. We are not responsible for the circumvention of any privacy settings or security measures we provide.

For Site security purposes and to ensure that the Site and related products and services remains available to all users, AWC employs software programs to monitor network traffic to identify unauthorized attempts to upload or change information, or otherwise cause damage.

F. Communications

The Service may provide you with the opportunity to elect to receive future communications about our products and services. If you authorize these communications, we may contact you periodically with such information. However, if you later change your mind and would no longer like to continue receiving such communications, please contact us (our contact information is listed below) and let us know that you would like to be removed from all further communications (or, if available, click the link at the bottom of any email you receive from us and follow the instructions). Please allow us a reasonable period of time to complete your request.

G. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. If we modify the Privacy Policy, we will make it available through the Service. All such modifications, updates, and amendments are effective immediately upon notice thereof, which we may give by any means, including, but not limited to, by posting a revised version of this Privacy Policy or other notice on the Site. You should view this Privacy Policy often to stay informed of changes that may affect you, as your continued use of the Service signifies your continuing consent to this Privacy Policy. This Privacy Policy is not intended to and does not create any contractual or other legal right in or on behalf of any party.

H. Contact Us

To ask questions or comment about this Privacy Policy and our privacy practices, contact us at:

*Allstates WorldCargo, Inc.
135 West Central Boulevard, Suite 840
Orlando, FL 32801
PH: (407) 633-7123*

BY ACCESSING OR USING THE SERVICE, OR ANY PORTION THEREOF, YOU ACKNOWLEDGE THAT YOU HAVE READ AND UNDERSTAND THE TERMS OF THIS PRIVACY POLICY.

This Privacy Policy was last modified on February 28, 2024.

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